

Organisational Learning Consultancy

The Business Situation

You need to ensure that your employees are fully informed and educated, and equipped with all the knowledge necessary to deliver on their accountabilities. This knowledge constantly requires updating. You may have experts in your organisation who are able to provide much of this knowledge. You already have in place some training initiatives to assist in this process, but could benefit from enhancing these.

The Challenge

You may be facing one or more of these challenges:

- Your current processes may not be keeping staff in critical business areas, such as your Sales Force, fully informed and up-to-date on the latest information.
- Your expert staff have time restraints, and their own accountabilities to deliver.
- You are unable to take key staff out of their day-to-day work environment for extended periods of time to attend traditional face-to-face training courses.
- You are introducing new technologies or processes that will require extensive staff training.
- There are indications that staff are not finding current training processes to be effective or fully satisfying their needs, and take-up of existing training initiatives is low or falling.

Where AcKnowledge Consulting can help

We can assist your organisation to develop an enhanced learning program. This program will strengthen your organisation's ability to deliver the knowledge and learning needed by your staff to fulfil their accountabilities. It will optimise efficiencies, increase take-up and improve staff satisfaction.

Specific elements of a consultancy engagement may include:

- Reviewing your existing learning program, and recommending improvements and alternatives.
- Presenting to key staff on alternative learning approaches, tools and media, focussing on areas of application to your environment.
- Facilitating the development of an enhanced learning strategy to meet the specific needs and characteristics of your target audiences.
- Improving training approaches by increasing interactivity, and introducing new approaches.
- Developing and providing advice on a coherent learning program, including multi-media tools.
- Overseeing the roll-out of new learning tools and media.

Why AcKnowledge Consulting?

This service is based on more than ten years of experience in this field, and a deep understanding of the needs and requirements of organisational learning.

The unique value offered is a capability to bring together a wide range of learning tools and media, including social media, and develop a coherent strategy for meeting the needs of both the organisation and the relevant target audiences.

We have experience in offering services including consultancy, strategy development, advice, change management, facilitation, public speaking and project delivery in a wide range of related fields.

For more information, please refer to: <http://acknowledgeconsulting.com/blog/about/>.

"... a number of staff... indicated that the sessions were very beneficial to them... This method of delivery is by far the best way to address the training issue because it provides for very valuable interaction between the trainer and the audience."

Account Director, Telstra

"...Fantastic! Best training I've done in Telstra. Short, sharp, focused; ideal for sales people."

Account Director, Telstra